



Community manager at Multiverse ApS

Multiverse ApS is a game company located in Copenhagen, Denmark. The company is developing the user created games platform: KoGaMa

- KoGaMa is a website where users can create, share and play games
- Creating and playing are enhanced by social features and multiplayer
- Games are frictionlessly shareable across the internet

We are one of the best companies in the world to combine web and games development. The result: We are enabling anyone to create games for everyone.

Currently, KoGaMa has 18 million users and they have created more than 3 million games.

The Team

The Multiverse team is a combination of young talent and veteran developers. The experience of the team ranges from AAA games such as Hitman and Max The Curse of Brotherhood to designing for Lego onto development of social media for children.

The team is uniquely skilled at utilizing the very best practices for delivering web content in terms of low friction, sharing and accessibility. The game development expertise of the team is used to create tools and game objects; enabling the KoGaMians to deliver fantastic multiplayer 3D games.

The Position

We are looking for a self driven, outgoing, patient, energetic community manager with excellent communication skills to support our users.

The position is full time with responsibilities such as:

- Helping users
- Manage part time community managers of specific regions
- Keep a community of helpful users
- Create and post news on KoGaMa
- Handle social media accounts
- Create and support relationships with YouTubers
- Moderate content

The most important part of the job is to care for the community. The community is primarily children and sometimes their communication skills are not that developed. In other words; patience and effort is required in order to understand their issues.

The Requirements

- Strong communication skills
- Perfect english, both written and spoken

The nice to haves

- Experience with community management
- Zendesk experience or similar support desk software
- Experience with photoshop or similar
- Passion for games and game development
- Native or proficient in another language such as Portuguese, Polish, French or German

Contact

Company website: <https://multiverseaps.com/>

KoGaMa website: <http://kogama.com/>

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